



Dear Valued Members,

March 17, 2020

Through very thoughtful discussions with the Board of Directors and myself we have made the difficult decision to close the Clubhouse effective at noon March 18, 2020. The safety of members, staff, and our greater community is our social responsibility. This will be a “soft close”, meaning that all staff will still be available and working. The duration of this close will be for up 6 weeks and re-evaluated every 2 weeks.

I ask that all members look at this “soft close” as physical distancing, rather than social distancing. The physical and mental safety of our members is and will continue to be our number one priority.

1. There will be minimal staff at the Clubhouse Monday through Friday from 9:30-4:30, members can call the Clubhouse with any needs they may have 801-486-5012. The doors of the Clubhouse will not be open to members, but staff will be available for calls.
2. We will continue to serve a to-go lunch Monday through Friday. Please call the Clubhouse between 10:00-11:30AM, so that we are prepared. Lunches can be picked up at noon.
3. If a member is not feeling well, please do not come to the Clubhouse for a lunch, rather; please call and we will deliver a lunch to you.
4. Staff will be doing reachouts daily. During these reachouts, we will be ensuring that members have access to a primary care provider, therapy, medications, insurance, food, and basic needs. Staff will also be assisting members with accessing/obtaining these items, if needed.
5. We will continue to check social media, our social media is @AllianceHouseSLC.
6. Please check on your friends, it is so important that we continue to support one another through a friendly phone call, message, or text.

We are aware that these are times that increase stress and anxiety. Please refer to the following resources to help you:

- <https://www.cdc.gov/coronavirus/2019-ncov/prepare/managing-stress-anxiety.html>
- <https://mynorthwest.com/1770026/coronavirus-anxiety-stress/>
- Mobile Crisis Outreach Team: 1-801-587-2055
- Suicide Prevention Hotline: 1-800-273-8255
- Food Bank: 801-978-2452
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For the most up-to-date resources, information and guidance on the coronavirus epidemic, please consult the following resources:

- <https://dps.utah.edu/coronavirus/>
- <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>
- <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Thank you for your understanding, Alliance House cares for you all deeply, and I truly believe we will come out of this stronger as a community!

A handwritten signature in blue ink that reads "Paige Huff".

Paige Huff, Executive Director