

From: Edge Homes
To: Cindy St. Clair, KSL Investigative Reporter
Date: February 8, 2023
Re: Response to Email from Cindy St. Clair to Paxton Guymon dated 1/23/2023

Although it very rarely occurs, we know it is inconvenient, stressful, and unacceptable when a brand-new home experiences settlement and needs to be structurally stabilized and repaired to its original condition. When structural repairs are needed, we work closely with the engineers, municipalities, contractors, and homeowners to schedule the work, complete it, and minimize the impact to our homeowners as much as possible. The costs of this work are covered completely by Edge Homes or shared with a third-party structural warranty that is included with each home.

Water, drainage, unsuitable soils, and improper compaction are a few of the reasons that homes may settle. In coordination with structural, civil, and geo-technical engineers, we continue to collect data to better understand any failure and improve our processes and construction methods with our site contractors and engineering professionals. Edge Homes is 100% committed to fixing the problems at no cost to the owners. In every instance, we stand by our 10-year structural warranty. We remain fully committed to completing the long-term remedies and taking care of our homeowners.